

United Way Volunteer Portal FAQs

Your Agency Profile

Q. How do I access and update my agency's profile?

A. [Your Agency or Program's Profile Page](#)

Posting and Managing Opportunities

Q. How do I post and manage my volunteer opportunities?

A. [Posting and Managing Needs for Your Agency or Program](#)

Q. How do I know which duration type to select for my opportunity?

A. [Need Duration Types](#)

Q. What's the difference between Opportunities and Events?

A. [Needs and Events: What's the Difference?](#)

Managing Your Volunteers

Q. How do I view and manage volunteer registrations?

A. [Managing Your Agency's Need Responses](#)

Q. How do I manage my volunteer schedule?

A. [Volunteer Scheduling: For Agency Managers](#)

Q. How can I track volunteer attendance through the portal?

A. [Volunteer Check-in: A Guide for Agency/Program Managers](#)

Managing Volunteer Hours

Q. How do I approve hours submitted by a volunteer?

A. [How to Approve Pending Volunteer Hours](#)

Volunteer Data Reporting

Q. How do I pull volunteer information and reports?

A. [Finding and Exporting the Data You Need: For Agency Managers](#)

Additional Resources

[Agency Engagement: Spread the Word!](#)

[How to Get More Volunteer Responses](#)

[Publicizing Needs for Nonprofit Events](#)